

EVB PBX - Voicemail

last update: 4-10-2008

Features

- Password protected
- Separate (temporary / vacation / away) and unavailable greetings
- Default or custom greetings
- Multiple mail folders
- Web interface for checking of voicemail
- E-mail notification of voicemail with audio file attachment
- Voicemail forwarding
- Visual message waiting indicator
- Message waiting stutter dial tone

Enhanced voicemail

- Option to have the CID of the caller heard before the voicemail
- Option to allow an operator to be reached after leaving a voicemail
- Option to review, rerecord, or save voicemails after leaving them
- Option to review, rerecord, or save busy, unavailable, and name prompts.
- Option to allow dialing out from within voicemail
- Option to allow calling back of the person who left voicemail (with the correctly formatted contexts in extensions.conf)
- Group voicemail (voicemail broadcast)

To enter the voicemail message center:

- Dial *97 to enter directly into the current extension and you will be prompted for your email password pin number.
- Dial *98 from any extension to enter and you will be prompted for the extension number that you wish to enter and then prompted for the password pin number for that extension.

Voicemail Message System Menu

- **1** Read voicemail messages
 - **3** Advanced options
 - **1** Reply
 - **2** Call back(1)
 - **3** Envelope
 - **4** Outgoing call(1)
 - **4** Play previous message
 - **5** Repeat current message
 - **6** Play next message
 - **7** Delete current message
 - **8** Forward message to another mailbox
 - **9** Save message in a folder

- * Help; during msg playback: Rewind
- # Exit; during msg playback: Skip forward
- **2** Change folders
- **0** Mailbox options
 - **1** Record your unavailable message
 - **2** Record your busy message
 - **3** Record your name
 - **4** Record your temporary message (vacation greeting - this will over ride your unavailable message.)
 - **1** re-record your temporary message
 - **2** delete your temporary message (use this to revert back to using the unavailable message)
 - **5** Change your password
 - * Return to the main menu
- * Help
- # Exit
- After recording a message (incoming message, busy/unavail greeting, or name)
 - 1 - Accept
 - 2 - Review
 - 3 - Re-record
 - 0 - Reach operator(1) (not available when recording greetings/name)

(1) Prompts for these are only played if these options are enabled in the system setup.