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View Faxes



Send a Fax



Fax Status



Fax Numbers



My Contacts



Support

Welcome **mark89** | [Logout](#)
10 new messages.

Frequently Asked Questions

How long does it take before I will receive my faxes?

Your fax messages should appear on the "VIEW FAXES" page within 5-10 minutes. Sometimes this timeframe can be exceeded due to unforeseen circumstances, but please be assured they will arrive as soon as possible.

What is the default number setting for on the Fax Numbers page?

This setting allows you to specify which number should be used as the from-number when sending faxes with our VNFax software.

How do I send faxes via Email with the Email-to-Fax service?

To send a fax using our Email-to-Fax service simply send an email using the following parameters. Emails should be sent with a single attachment; as our system will only fax a single attachment per email.

Attachments may be sent in JPG, PDF, Adobe PostScript, TIFF, Microsoft Word, Excel, CSV, HTML & Plain Text formats.

To: <10_digit_number>@emailyourfax.com
From: authorized@email_address.com
Subject: <Your Fax DID number; 10 digits only>
Body: <blank>

Upon submission our system will reply with a confirmation or rejection notice with explanation.

New faxes sent with this service will be displayed on the "FAX STATUS" page with their current status.

How do I add/remove Authorized Email addresses?

In order to add or remove Authorized Email addresses from your account, please contact your Fax account administrator. To view a list of your current Authorized Email addresses please [click here](#).

FOLDERS

- ⌘ [Inbox \(10/10\)](#)
- ⌘ [Sent](#)

FUNCTIONS

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ACCOUNT RELATED

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